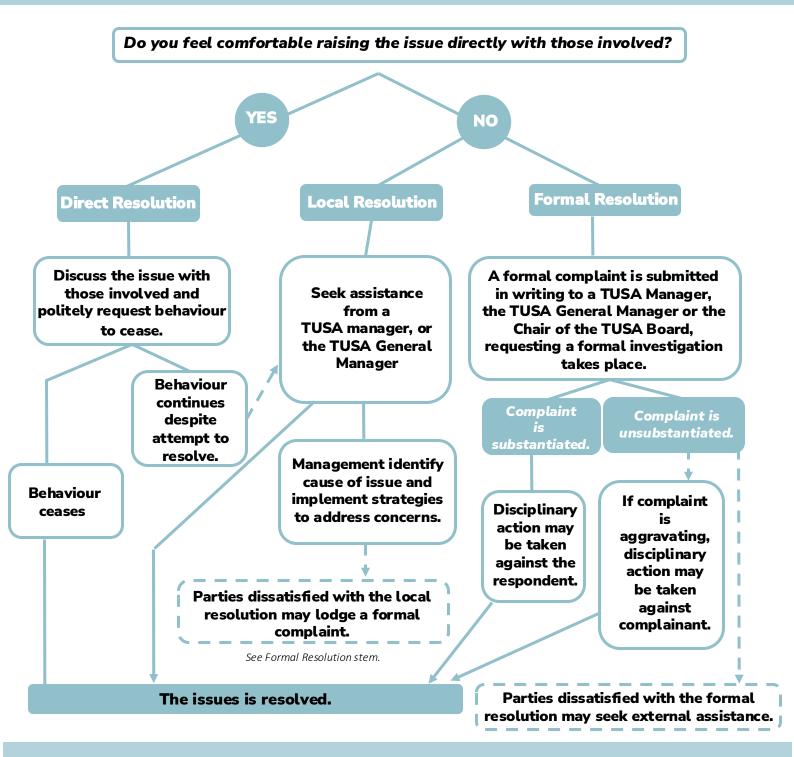


ADVOCACY GRIEVANCE & COMPLAINTS HANDLING FLOWCHART

You should use this flowchart if you have concerns about a TUSA service or employee



NOTE: Where serious allegations are made, the TUSA may have a legal obligation to formally investigate or refer to police. *External agencies may include the University of Tasmania, Australian Human Rights Commission, Fair Work Ombudsmen, Fair Work Commission, relevant State Anti-Discrimination Board and other bodies or the court